How do I Place My Bin for Collection?

You may or may not know that your household waste is collected by a special truck fitted with a mechanical arm, operated by a single driver. The waste collection driver operates the mechanical arm from inside the truck and cannot leave the cabin to correct the bin placement. This system is used in Queensland and other states in Australia to minimize the Occupational, Health and Safety risks to the operator and also to minimize rates costs to residents.

In order to achieve this bins should placed according to the following guidelines:

- Place your bins at least ½ metre apart on the kerbside. For rural residents, please place your bins 1 metre off the sealed road, well clear of traffic. When presenting two bins, place them at least ½ metre apart from one another.
- Make sure the wheels are facing your property
- If you live in a court/cul-de-sac, please take your bins to the nearest straight section of road, where they are easily accessed by the collection vehicles
- Do not place bins behind parked vehicles
- Do not place bins under low overhanging branches or power lines
- Ensure that the lid of the bin is closed properly
- **Do not overload your bins.** Bins can be damaged if overloaded and will **NOT** be collected if they exceed 60 kilograms in weight. Please remove material prior to the next collection.