

CASSOWARY COAST REGIONAL COUNCIL

PO Box 887 INNISFAIL QLD 4860 Ph: 1300 763 903

Email: enquiries@cassowarycoast.qld.gov.au

CHANGE OF KERBSIDE GARBAGE SERVICE REQUEST

New or Additional Services & Cancellation of Services

Please note that the supply of bins and a garbage service can only be provided once final plumbing and drainage installations or occupancy is approved for the premises. Until these are in place garbage services cannot be provided.

Name:	Business Name:	
Property Address:		
What is the current use of the property (e.g. vacant land, shed, residence, commercial):		
Postal Address:		
Phone Number: (Home)	(Work/Mobile)	
Lot/Plan No:	Property ID:	
Current No. of services:	Future No. of services	
New/Additional Services (See additional information)	Cancelled Services (See additional information)	
Standard Service (A): (140L General Waste & 240L Recycling Waste)	Standard Service (A): (140L General Waste & 240 L Recycling Waste)	
Additional Recycling Waste Service: (240L Recycling Waste)	Additional Recycling Waste Service: (240L Recycling Waste)	
General Waste Service (C): (240L General Waste)	General Waste Service (C): (240L General Waste)	
	Are bin(s) available for return: (If not, a replacement fee may be required)	
Reason for change of garbage service:		
Ratepayer's Signature:	Date:	

Cassowary Coast Regional Council is collecting your personal information in accordance with the Information Privacy Act 2009 (Qld), and other applicable laws. Your information is being collected for the purpose of processing your application and/or responding to your enquiry. It may be used by authorised Council officers and disclosed to other agencies or third parties where required or permitted by law. Providing this information is voluntary; however, if you do not supply the requested information, Council may be unable to provide the requested service. You have the right to access and amend your personal information held by Council, subject to legal constraints. For more information, please view Council's Privacy Policy on Council's website www.cassowarycoast.qld.gov.au



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Whether services are added or cancelled is in line with the CCRC Kerbside Refuse Collection Services Policy. This Policy is available in council or through council website. Please refer to this policy or contact council with regards to filling out this form.

Additional Information:

Standard Service (A)	1 x 140 L General Waste collected weekly 1 x 240 L Recycling Waste collected fortnightly	\$467.00 pa (2025/2026 Rates)
Additional Yellow-Lidded Recycling Waste Service	1 x 240 L Recycling Waste collected fortnightly	\$99.00 pa (2025/2026 Rates)
Red-Lidded General Waste Service (C)	1 x 240 L General Waste collected weekly	\$530.00 pa (2025/2026 Rates)

More options are for Waste Services are available to view in the latest Cassowary Coast Regional Council Revenue Statement Revenue Statement

New & Additional Services

- Council may deny request for services if property does not support occupation. This includes vacant land or land that does not have habitable buildings.
- Where new services are requested, bins will be provided by council
- An additional waste levy fee applies to commercial operators

Cancellation of Services

Cancellations of Garbage Services will only be approved on the following basis:

- Building Improvements which warrant the service are removed/demolished and such works are finalised, and Council advised when completed.
- Where additional services have been provided and the application is for cancellation of these additional services.
- Please note that cancellation of a garbage service requires allocated bins to be returned to council

If you have any question or concerns in completing this form or require clarification as to how many services you are currently rated for please contact council on either:

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Email: enquiries@cassowarycoast.qld.gov.au

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