

BUSINESS COVID-19 SUPPORT DIRECTORY

LOCAL BUSINESS LINKS

Cardwell Chamber	www.cardwellchamberofcommerce.org.au
of Commerce	president@cardwellchamber.com.au
Cassowary Coast	www.ccbwn.org.au
Business Women's	info@ccbwn.org.au
Network	
Innisfail Chamber of	www.innisfailchamber.com.au
Commerce	secretary@innisfailchamber.com.au
Tropical Coast	www.tropicalcoasttourism.com.au
Tourism	secretary@tropicalcoasttourism.com.au
	chairman@tropicalcoasttourism.com.au
Tully Chamber of	www.tullychamber.com.au
Commerce	secretary@tullychamber.com.au

NATIONAL SUPPORT SERVICES

Jobkeeper Package		https://www.ato.gov.au/general/JobKeeper-Payment	JobKeeper package offers a subsidy, up to \$1500 per fortnight for each employee, to eligible businesses to keep paying their staff. Employers and sole traders can register their interest in this program with the Australian Tax Office.
Australian Government – COVID19 directory	13 28 46	www.australia.gov.au https://www.business.gov.au/Email-us	The Australian Government has set up a team of dedicated customer representatives. 8am – 8pm across Australia through their Coronavirus business support service.
COVID19 financial support		https://treasury.gov.au/coronavirus	The Government's economic support package of \$259 billion represents fiscal and balance sheet support across the forward estimates of 13.3 per cent of



		annual GDP. Direct fiscal measures are equivalent to around 6.9 per cent of GDP. The Government's economic support
		package has provided timely support to affected workers, businesses and the broader community, and has kept Australians in work, and businesses in
		business.
Boosting cash flow	https://www.business.gov.au/Risk-management/Emergency-	Provides up to \$100,000 back to small
for Employers	management/Coronavirus-information-and-support-for-	and medium-sized businesses, with a
	business/Boosting-cash-flow-for-employers	minimum payment of \$20,000 for
		eligible businesses. The payment will be
<u>Cupperties</u>		tax free
Supporting	https://www.australianapprenticeships.gov.au/node/3939	Eligible employers can apply for a wage
Apprentices and Trainees Measure		subsidy of 50% of their apprentice's or
Trainees weasure		trainee's wage paid during 1 January 2020 to 30 September 2020
Additional	https://www.business.gov.au/Risk-management/Emergency-	Increased instant asset write off and
Information for	management/Coronavirus-information-and-support-for-	accelerated depreciation measures for
Sole Traders	business/Support-for-sole-traders	sole traders
Increased and	https://business.gov.au/Risk-management/Emergency-	This link includes examples and
Accelerated	management/Coronavirus-information-and-support-for-	scenarios relating to Sole Traders and
Income Support	business/Increased-and-accelerated-income-support	recently retrenched employees
Payments for Sole		
Traders and		
Employees		
Temporary relief	https://treasury.gov.au/sites/default/files/2020-03/Fact sheet-	The Government is temporarily
for financially	Providing temporary relief for financially distressed businesses.pd	
distressed		creditors can issues a statutory demand
businesses		,



Support for		https://treasury.gov.au/sites/default/files/2020-03/Fact_sheet-	Under the Coronavirus SME Guarantee
immediate cash		Supporting the flow of credit 1.pdf	Scheme, the Government will provide a
flow needs for			guarantee of 50% to support short-term
SME			loans
Supporting		https://treasury.gov.au/coronavirus/households	The Australian Government is providing
individuals and			financial assistance which includes
households			income support, payments to
			households, temporary early release of
			superannuation
Early access to		https://www.ato.gov.au/General/Covid-19/support-for-individuals-	Sole traders or casual workers with an
superannuation		and-employees/#Earlyreleaseofsuperannuation1	income or hours reduced by 20% or
			more, access up to \$10,000 of the
			superannuation tax-free
Rural Financial	07 4652 5669	https://www.agriculture.gov.au/ag-farm-	Any Small Business impacted by
Counselling		food/drought/assistance/rural-financial-counselling-service/qld	COVID19 can now contact the Small
Service North QLD			Business Financial Counselling Service
Fair Work		https://www.fairwork.gov.au/	Help and advice for employers and
Australia –			employees with entitlements during
Workplace			this time
obligations and			
entitlements			
Centrelink		https://www.servicesaustralia.gov.au/individuals/centrelink	Social security payments and services to
			Australians
Australian Tax		https://www.ato.gov.au/	For enquiries relating to tax income
Office			
Fair Work		https://www.fairwork.gov.au/	Provides education, assistance, advice
Ombudsman			and guidance to employers, employees,
			outworkers, outworker entities and
			organisations.



QUEENSLAND SUPPORT SERVICES

Payroll tax relief package	https://www.business.qld.gov.au/running- business/employing/payroll-tax/lodging/coronavirus-tax- relief	includes a range of payroll tax relief measures including refunds of payroll tax and payroll tax holiday and deferrals. A portal has been established on the Business Queensland website for businesses to apply for payroll tax relief.
Small and medium business power bill relief	https://www.business.qld.gov.au/running-business/energy- business/covid-19-relief	Small and medium businesses may be eligible for \$500 rebate off their energy bill.
Rent relief	https://www.treasury.qld.gov.au/programs-and- policies/covid19-package/support-for-landlords-and- tenants/	For small businesses who rent premises from the state government.
Liquor licensing	<u>https://www.business.qld.gov.au/industries/hospitality-</u> tourism-sport/liquor-gaming/coronavirus-advice	Waiving of 2020-21 liquor licensing fees.
QRIDA Jobs support loans	https://www.qrida.qld.gov.au/current-programs/covid-19- business-support/queensland-covid19-jobs-support-scheme	This scheme is for Queensland businesses and non-profit organisations financially affected by COVID-19. Eligible business types include sole traders, partnerships, private and public companies and Trusts.
Business Mentoring assistance – mentoring for growth	https://www.business.qld.gov.au/running-business/growing- business/business-mentoring/mentoring-growth/register- business	The Mentoring for Growth program has mentors ready to connect with impacted small businesses and may be able to provide tailored support including financial mentoring and business planning.
Financial resilience workshops	https://go.tafeqld.edu.au/covid-19-home.html	Delivered by TAFE Queensland, workshops will provide you with practical tools and skills to build business resilience. You will also have an opportunity to connect and network with other small businesses facing similar issues.



Market	https://www.business.qld.gov.au/industries/farms-fishing-	To help develop alternative markets food and
diversification and	forestry/agriculture/agribusiness	fishing exporters and critical supply chain
resilience grants		partners.
Waiver of	https://www.qld.gov.au/law/laws-regulated-industries-and-	for Inbound Tour Operators, commercial
registration and	accountability/queensland-laws-and-regulations/regulated-	activity agreements and permits, & variations
licensing fees	industries-and-licensing/regulated-industries-licensing-and-	to liquor licenses
	legislation/inbound-tour-operators-working-in-	
	queensland/update-or-renew-your-inbound-tour-operator-	
	registration/renew-your-registration	
Supply chain issues	http://www.dsdmip.qld.gov.au/index.php/industry/industry-	The Queensland Government is committed to
	support-dsd/manufacturer-s-supply-matching-request-	assisting Queensland manufacturers and
	form/view/form	businesses that are currently impacted by the
		ongoing coronavirus situation. If you are finding
		it difficult to obtain vital materials and supplies
		to remain open, please access link and
		complete your details
Worker transition	https://www.dsdmip.qld.gov.au/industry/industry-	For workers who may find themselves without
scheme	support/worker-transition-support.html	work.

CASSOWARY COAST SUPPORT SERVICES

Financial hardship	1300 763 903	http://www.cassowarycoast.qld.gov.au/hardship	COVID-19 has impacted a range of services that Council
rates recovery			delivers to the community and as result Council has
			initiated several measures in response to the Coronavirus
			(COVID-19) to assist the community and staff to ensure
			business continuity.
			If a ratepayer is eligible under this policy, they will have
			access to a Financial Hardship Agreement which will
			prevent interest from being charged on all outstanding
			debt until such time this policy is revoked by Council.

Cassowary Coast REGIONAL COUNCIL BUSINESS COVID-19 SUPPORT DIRECTORY

Other Useful Information:

Australian Banking Association Small business relief, deferral of loans

<u>Chamber of Commerce & Industry Qld</u> Sign up for their Business Essentials subscription by 31st March 2020 and pay nothing for 12 months.

Facebook Grants

For Education and Schools

General State Government Updates

<u>Qld Health Information</u>

Ergon - COVID-19 Assistance

Additional Wellbeing and Support Information

Emergency Relief Program search (Queensland Government)

Salvation Army (Disasters and emergencies support) - phone 1300 662 217

Lifeline (Mental health and wellbeing) - phone 13 11 14

Beyondblue (Mental health and wellbeing) - phone 1300 224 636

Headspace (Youth mental health and wellbeing) - phone **1800 650 890**