

APPLICATION FOR WATER CONSUMPTION CONCESSION

Please use BLOCK
LETTERS and complete all
details in full.

Privacy Statement: The Cassowary Coast Regional Council respects your privacy. Personal information on this form is collected in accordance with Local Government Regulation 2012 and is used only by Council staff for the purpose of this form. Your personal information will not be disclosed to any other person or agency unless you have given your permission or Council is required to do so by law. You may apply to access this information on the appropriate form obtainable from Council Website at any time.

IMPORTANT INFORMATION:

This Application is used to request a reduction in the water consumption charge; where a genuine concealed leak on a property has occurred. This Application is used in accordance with the Local Government Regulation 2012, Chapter 4, Part 10 Concessions.

A reduction in water consumption may be permitted when all of the following conditions have been met:

- The leak was a concealed leak – A concealed leak is a leak either underground, under or within concrete or paving or underneath a structure where the occupant could not reasonably be expected to know of its existence.
- The owner or resident can demonstrate that all possible action was taken as soon as a concealed leak was suspected. The owner has 60 days from date of High Water Consumption Notice or Suspected Water Leak Notice.
- The property owner provides a copy of the plumbers account and receipt for work undertaken to repair the concealed leak.
- Council is notified in writing or by completing the Water Consumption Concession form as soon as the concealed leak is repaired to enable early confirmation (no longer than 6 months from date of invoice).

Please note: A reduction in water charges will only be granted twice within a five year period, per property, per owner, with no further applications being considered. It is the owner's responsibility to monitor water usage and take necessary action as required. For further information please refer to Councils Rating Concessions Policy.

Section 1 – Applicant(s) Details

Property No.:

Property Owner:

Property Address:

Section 2 - Contact Details

Phone:

Mobile:

E-mail Address:

Section 3 – Particulars

Water Meter Number:

Date Water Leak Detected:

Date Water Leak Repaired:

Have you applied for a water
rebate in the last 5 years?

☐

Yes - You are only entitled to two concessions
within a five year period

☐

No - Please continue completing form

Did a Licensed Plumber
repair the leak?

☐

Yes – It is mandatory that a copy of the licensed plumbers invoice and receipt for work undertaken to repair the leak is provided with this application. The invoice must also state whether the leak was a concealed leak or not.

☐

No – The application will not be processed if the leak was not repaired by a licensed plumber. If the leak was repaired by you or a third party, a licensed plumber must inspect the work and provide a written report to Council to advise the leak was repaired to a satisfactory standard, and also state if the leak was a concealed leak or not.

Comments:

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Details of Leak:

Note: If your application for a water consumption concession is approved and a credit is provided by Council, the credit will remain on your rate file to be brought forward onto your next rate notice or deducted from the balance owing, should rates remain outstanding.

Please address completed applications to the Chief Executive Officer, Cassowary Coast Regional Council and deliver to one of the Council Offices at either 70 Rankin Street Innisfail, 38-40 Bryant Street Tully, 4 Balliol Street Cardwell, or by posting to PO Box 887 Innisfail Q 4860.

I/we understand that if I/we withdraw my/our consent or do not alternatively provide proof of my/our circumstances and details, I/we may not be eligible for the concession, rebate or service provided by the Council and;

I/we declare that the information provided has been truthfully and correctly supplied by me/us.

Applicant Signature:		Date:	
Applicant Signature:		Date:	

FOR OFFICE USE ONLY

Was the Leak concealed?		Has Plumbers Invoice/Report been provided?	
Smart Leak Notice Issued & when:		High Water Notice Issued & when:	
Leak Repaired within 60 days from Notice:		Application submitted within 6 months of invoice:	
Check Reading 1:		Last Reading Date:	
Check Reading 2:		Date Leak Fixed:	
Consumption used b/wen R1 & R2:		Is rebate to be applied over two rating periods:	
Number of Rebates in last 5 years & when:		Period/s to give Rebate:	
Is Meter still leaking? (If Smart Meter, attach Readings)		Future Rebate:	
Application Approved:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Completed by:	
		Checked by:	