



CASSOWARY COAST REGIONAL COUNCIL

PO Box 887

INNISFAIL QLD 4860

Ph: 1300 763 903 Fax: (07) 4061 4258

Email: enquiries@cassowarycoast.qld.gov.au

Change of Kerbside Garbage Service Request – New or additional Services and Cancellation of Services

Please note that the supply of bins and a garbage service can only be provided once final plumbing and drainage installations, or occupancy is approved for the premises. Until these are in place garbage services cannot be provided.

Please return completed form to:

The Chief Executive Officer

Cassowary Coast Regional Council PO Box 887

INNISFAIL QLD 4860

Or

Email: enquiries@cassowarycoast.qld.gov.au

Applicant details

Note: the applicant is the person responsible for making the application. The applicant is responsible for ensuring the information provided on all Cassowary Coast Regional Council application forms is correct. Any approval that may be issued as a consequence of this application will be issued to the applicant.

Applicant's name:	Title	First name	Surname
For companies:			
Business name			
Property Address:			
What is the current use of the property (e.g. vacant land, shed, residence, commercial)			
Postal Address:			
Phone Number Home:		Mobile:	
Lot/Plan No.:		Property ID:	
Current No. of Services:		Future No. of Services:	
New Additional Services (see below note)		Cancelled Services (see below note)	
Separated Service: (140L Wet Waste & 240 L Dry Waste)		No. of services to cancel:	
Additional Dry Waste: (240 L Dry Waste)		Are bin(s) available for return: Yes / No (If not, a replacement fee may be required)	
Commercial Wet Waste: (240 L Wet Waste)			
Reason for change of garbage service:			
Ratepayers Signature		Date:	

Please Note: Whether services are added or cancelled is in line with the CCRC Kerbside Refuse Collection Services Policy. This Policy is available in council or through council website. Please refer to this policy or contact council with regards to filling out this form.

Additional Information

Separated Service	1 x 140 L Wet Waste collected weekly 1 x 240 L Dry Waste collected fortnightly	\$390 pa (2023/2024 Rates)
Additional Dry Waste Service	1 x 240 L Dry Waste collected fortnightly	\$82 pa (2023/2024 Rates)
Commercial Wet Waste Service	1 x 240 L Wet Waste collected weekly	\$443 pa (2023/2024 Rates)

New & Additional Services

- Commercial Wet waste services are only available at locations where a commercial business is registered.
- Council may deny request for services if property does not support occupation. This includes vacant land or land that does not have habitable buildings.
- Where new services are requested bins will be provided by council.

Cancellation of Services

Cancellations of Garbage Services will only be approved on the following basis:

- Building Improvements which warrant the service are removed/demolished and such works are finalised and Council advised when completed;
- Property is located outside the designated collection area;
- The improvement on the property is located more than 100 m in a direct line from the roadside to which the collection vehicle travels;
- Access to the agreed collection point by the collection vehicle is no longer possible;
- Where additional services have been provided and the application is for cancellation of these additional services.
- Please note that cancellation of a garbage service requires allocated bins to be returned to council

Helpful Links

[Kerbside Collections Policy](#)

Enquiries

If you have any question or concerns in completing this form or require clarification as to how many services you are currently rated for please contact council on either:

Phone: 1300 763 903

Or

Email: enquiries@cassowarycoast.qld.gov.au

Information Privacy Statement:

Your personal information has been collected for the purpose of assessing your Application for a Permit. The collection of your information is authorised under the *Local Government Act 2009*. You are providing personal information which will be used for the purpose of delivering services and carrying out Council business. Your personal information is handled in accordance with the *Information Privacy Act 2009* and will be accessed by persons who have been authorised to do so. Your information will not be given to any other person or agency unless you have given Council permission or the disclosure is required by law.