

CHANGE OF KERBSIDE GARBAGE SERVICE REQUEST

New or Additional Services & Cancellation of Services



Please return completed form to:

The Chief Executive Officer
Cassowary Coast Regional Council
PO Box 887
INNISFAIL QLD 4860
or
Email: enquiries@cassowarycoast.qld.gov.au

Please note that the supply of bins and a garbage service can only be provided once final plumbing and drainage installations or occupancy is approved for the premises. Until these are in place garbage services cannot be provided.

Name:	Business Name:
Property Address:	
What is the current use of the property (e.g. vacant land, shed, residence, commercial):	
Postal Address:	
Phone Number: (Home)	(Work/Mobile)
Lot/Plan No:	Property ID:
Current No. of services:	Future No. of services
New/Additional Services (See below note)	Cancelled Services (See below note)
Residential A - Separated Service: (140L Wet Waste & 240 L Dry Waste)	No. of services to cancel:
Additional Dry Waste A: (240 L Dry Waste)	Are bin(s) available for return: Yes / No (If not, a replacement fee may be required)
Residential C - Wet Waste Only: (240 L Wet Waste)	
Reason for change of garbage service:	
Ratepayer's Signature:	Date:

Please Note: Whether services are added or cancelled is in line with the CCRC Kerbside Refuse Collection Services Policy. This Policy is available in council or through council website. Please refer to this policy or contact council with regards to filling out this form.

Cassowary Coast Regional Council – Information Privacy Statement: The Cassowary Coast Regional Council respects your privacy. Your personal information has been collected for the purpose of assessing your Request for Garbage Service Cancellation. The collection of your information is authorised under the Local Government Act 2009. Your personal information will not be disclosed to any other person or agency unless you have given your permission or Council is required to do so by law. You may apply to access this information on the appropriate form obtainable from Council's website at any time.

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Additional Information:

Residential A	1 x 140 L Wet Waste collected weekly 1 x 240 L Dry Waste collected fortnightly	\$365.00 pa (2022/2023 Rates)
Additional Dry Waste A	1 x 240 L Dry Waste collected fortnightly	\$ 77.00 pa (2022/2023 Rates)
Residential C	1 x 240 L Wet Waste collected weekly	\$415.00 pa (2022/2023 Rates)

New & Additional Services

- Commercial Wet waste services are only available at locations where a commercial business is registered.
- Council may deny request for services if property does not support occupation. This includes vacant land or land that does not have habitable buildings.
- Where new services are requested bins will be provided by council.

Cancellation of Services

Cancellations of Garbage Services will only be approved on the following basis:

- Building Improvements which warrant the service are removed/demolished and such works are finalised and Council advised when completed;
- Property is located outside the designated collection area;
- The improvement on the property is located more than 100 m in a direct line from the roadside to which the collection vehicle travels;
- Access to the agreed collection point by the collection vehicle is no longer possible;
- Where additional services have been provided and the application is for cancellation of these additional services.
- Please note that cancellation of a garbage service requires allocated bins to be returned to council.

Helpful Links

- [Kerbside Collections Policy](#)
- [Page 14/15 of the 2022-2023 Revenue Statement](#)

If you have any question or concerns in completing this form or require clarification as to how many services you are currently rated for please contact council on either:

Ph.: 1300 763 903

Or

Email: enquiries@cassowarycoast.qld.gov.au

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