



CASSOWARY COAST REGIONAL COUNCIL

PO Box 887

INNISFAIL QLD 4860

Ph: 1300 763 903

Email: enquiries@cassowarycoast.qld.gov.au

CHANGE OF KERBSIDE GARBAGE SERVICE REQUEST

New or Additional Services & Cancellation of Services

Please Note: The supply of bins and a garbage service can only be provided once final plumbing and drainage installations, or occupancy is approved for the premises. Until these are in place garbage services cannot be provided.

Whether services are added or cancelled is in line with the CCRC Kerbside Refuse Collection Services Policy. This Policy is available in Council or through Council website. Please refer to this policy or contact council with regards to filling out this form.

Reason for Change of Garbage Service

Applicant details

Please Note: All Change of Kerbside Garbage Service Requests must be signed by the property Owner or Authorised Third Party

Applicant's name:	Title	First name	Surname
For companies: Business name			
Applicant's phone:			
Applicant's email:			
Property Address:			
Property ID:			
Lot/Plan No.:			
Current No. of Services:			
Future No. of Services:			

Change of Service Details

<input type="checkbox"/> New/Additional Services	<input type="checkbox"/> Cancellation of Services
<input type="checkbox"/> Standard Service (140L Mixed Waste & 240L Recycling Waste)	<input type="checkbox"/> Standard Service (140L Mixed Waste & 240L Recycling Waste)
<input type="checkbox"/> Additional Recycling Waste Service (240L Recycling Waste)	<input type="checkbox"/> Additional Recycling Waste Service (240L Recycling Waste)
<input type="checkbox"/> Mixed Waste Service (240L Mixed Waste)	<input type="checkbox"/> Mixed Waste Service (240L Mixed Waste)
Are bin(s) available for return: (If not, a replacement fee may be required)	
Y/ N	
Ratepayer Signature:	Date:

Information Privacy Statement:

Your personal information has been collected for the purpose of assessing your Application for a Permit. The collection of your information is authorised under the *Local Government Act 2009*. You are providing personal information which will be used for the purpose of delivering services and carrying out Council business. Your personal information is handled in accordance with the *Information Privacy Act 2009* and will be accessed by persons who have been authorised to do so. Your information will not be given to any other person or agency unless you have given Council permission or the disclosure is required by law.

Additional Information		
Standard Service	1 x 140 L Mixed Waste collected weekly 1 x 240 L Recycling Waste collected fortnightly	\$451.00 pa (2024/2025 Rates)
Additional Yellow-Lidded Recycling Waste Service	1 x 240 L Recycling Waste collected fortnightly	\$95.00 pa (2024/2025 Rates)
Red-Lidded Mixed Waste Service	1 x 240 L Mixed Waste collected weekly	\$512.00 pa (2024/2025 Rates)

New or Additional Services
<ul style="list-style-type: none"> • Council may deny request for services if property does not support occupation. This includes vacant land or land that does not have habitable buildings. • Where new services are requested, bins will be provided by council • An additional waste levy fee applies to commercial operators
Cancellation of Services
<p>Cancellations of Garbage Services will only be approved on the following basis:</p> <ul style="list-style-type: none"> • Building Improvements which warrant the service are removed/demolished and such works are finalised, and Council advised when completed. • Property is located outside the designated collection area. • The improvement on the property is located more than 100 m in a direct line from the roadside to which the collection vehicle travels. • Access to the agreed collection point by the collection vehicle is no longer possible. • Where additional services have been provided and the application is for cancellation of these additional services. • Please note that cancellation of a garbage service requires allocated bins to be returned to council

Helpful Links	
Kerbside Refuse Collection Services Policy	Microsoft Word - 2024 - Kerbside Refuse Collection Services
Waste Management Information	Waste Management – Cassowary Coast Regional Council

If you have any questions or concerns in completing this form or require clarification as to how many services you are currently rated for please contact Council on either:

Phone: 1300 763 903

Or

Email: enquiries@cassowarycoast.qld.gov.au

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