

## COUNCIL SERVICES PROVIDED

 Road network <b>1,300 km</b>	 Water serviced for <b>13,333 properties</b>
 Bridges maintained <b>162</b>	 Building and planning applications decided <b>360</b>
 Waste processed <b>42,000 tonnes</b>	 Library visits <b>186,180</b>
 Customer service requests <b>14,000</b>	 Dog registrations <b>2,074</b>

## RECEIVE YOUR RATE NOTICES BY EMAIL

Sign up today to receive your rates notice via email.

### Register in three easy steps...

- 1 Visit [cassowarycoast.ezybill.com.au](https://cassowarycoast.ezybill.com.au)
- 2 Sign up for an EzyBill account.
- 3 Register your property

## PENSION CONCESSION ELIGIBILITY

Property owners who are pension concession card holders may be eligible to receive a Council concession of up to \$300 per financial year on their rates.

## DISCOUNT ELIGIBILITY

A discount of 5% of the General Rate will be applied if paid in full by the due date.

## HOW CAN I PAY MY RATES?

Council offers a range of flexible options to pay your rates:

### MYCOUNCIL

MyCouncil is an online portal that enables you to request, search, submit, track and pay for a variety of Council functions including rates, applications or permits, debtors, infringements and animals. Visit [cassowarycoast.qld.gov.au/my-council](https://cassowarycoast.qld.gov.au/my-council).

### BPAY

To make payment via internet banking, enter the Bpay Biller Code and Reference numbers as shown on the front page of your Rate Notice.

### BPOINT

Online via [bpoint.com.au/payments/cassowary](https://bpoint.com.au/payments/cassowary) or phone on 1300 276 468 - AMEX, MasterCard or Visa only.

### AUSTRALIA POST BILLPAY

Payment can be made via a range of options by presenting your notice at Australia Post outlets, by calling 13 18 16 or visiting [www.postbillpay.com.au](https://www.postbillpay.com.au).

### IN PERSON

At Innisfail Shire Hall, Tully Civic Centre and Cardwell Library by credit card - AMEX, MasterCard, or Visa and EFTPOS.

### CENTREPAY

Use Centrepay to make regular deductions from your Centrelink payment. Go to [humanservices.gov.au/centrepay](https://humanservices.gov.au/centrepay) for further information.

### ONLINE

Visit [cassowarycoast.qld.gov.au/rates/payment-options](https://cassowarycoast.qld.gov.au/rates/payment-options) or scan the QR code to pay online.



For more information contact Council on 1300 763 903 or email [enquiries@cassowarycoast.qld.gov.au](mailto:enquiries@cassowarycoast.qld.gov.au).



*One Coast: Cassowary Coast*

# Your Rates at Work

2023-2024



## HOW OUR REVENUE IS GENERATED

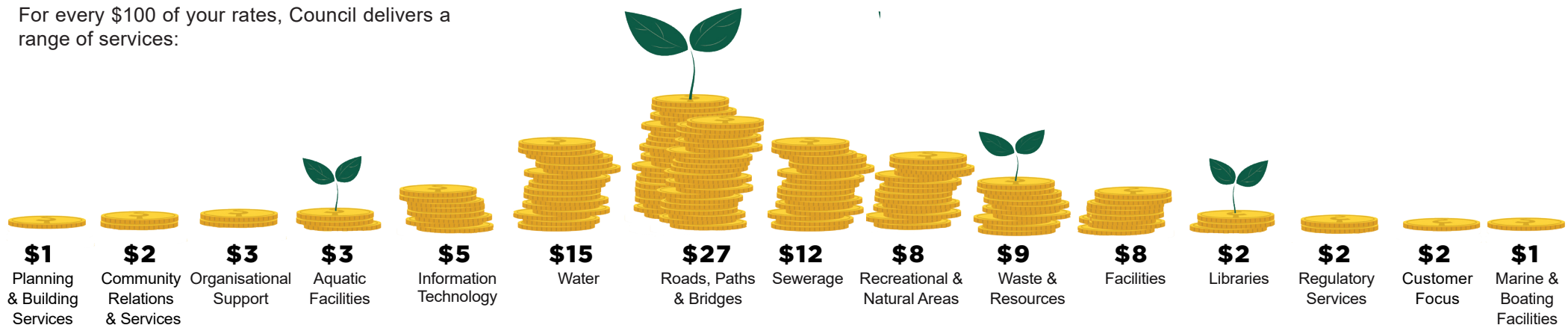
The Cassowary Coast Regional Council provides services and infrastructure to enhance the quality of life for all our residents. The Region's operating revenue comes from a range of sources.

NET RATES & UTILITIES	\$76.6M
GRANTS, DONATIONS & CONTRIBUTION	\$8.1M
FEES & CHARGES	\$4.4M
INTEREST	\$1.9M
OTHER REVENUE	\$1.9M

**TOTAL BUDGETED REVENUE 2023-24** **\$93.05M**

## RATES IN THE DOLLAR

For every \$100 of your rates, Council delivers a range of services:

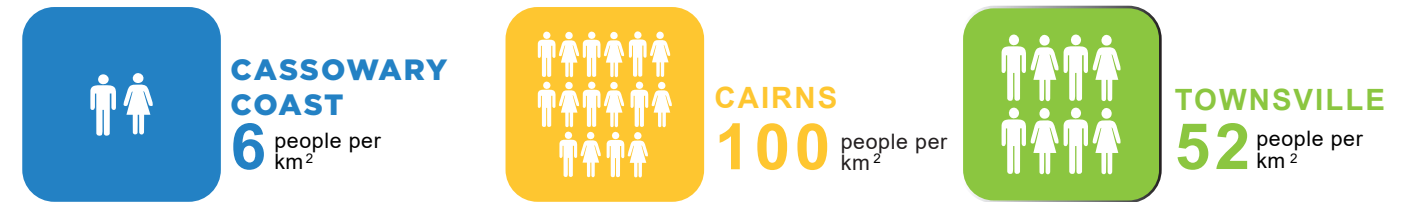


## RATEABLE PROPERTIES

The smaller the rate base the fewer rate payers to share the cost of delivering services and infrastructure.



## POPULATION DENSITY



## ASSET BASE

Our asset base per rateable property is significantly higher than our neighbours. More assets to maintain with a smaller rate base creates a unique challenge for the Cassowary Coast.

