

CASSOWARY COAST REGIONAL COUNCIL
PO Box 887
INNISFAIL QLD 4860
Ph: 1300 763 903
Email: enquiries@cassowarycoast.qld.gov.au

APPLICATION FOR WATER CONSUMPTION CONCESSION

PLEASE READ BEFORE SUBMITTING YOUR APPLICATION.

IMPORTANT DETAILS:

This Application is used to request a reduction in the water consumption charge, where a genuine concealed leak on a property has occurred. This Application is used in accordance with the Local Government Regulation 2012, Chapter 4, Part 10 Concessions.

A reduction in water consumption may be permitted when all the following conditions have been met:

- a) The property **MUST** be place of residence and fall within the following categories:
 - i) Residential 1, 2, 3, 4 & 5
 - ii) Residential Other
- b) The water meter must **NOT** be a smart meter, however exception for concession card holders.
- c) The leak was a concealed leak.
- d) The owner or resident can demonstrate that all possible action was taken as soon as a leak was suspected. The property owner will have 30 calendar days from the date of the High Water Notice to have the leak repaired by a current licensed plumber.
- e) The property owner provides a copy of the plumbers account and receipt for work undertaken to repair the concealed leak.
- f) An application for water concession is lodged with Council within 30 days from the date of the plumber's invoice.

Please note: A reduction in water charges will be granted once within a two-year period per meter, per owner with no further applications being considered. It is the owner's responsibility to monitor water usage and take necessary action as required. For further information please refer to Councils Rating Concessions Policy.

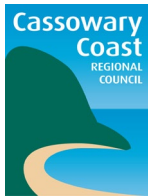
If your application for a water consumption concession is approved and a credit is provided by Council, the credit will remain on your rate file to be brought forward onto your next rate notice or deducted from the balance owing, should rates remain outstanding.

Section 1 – Applicant(s) Details

Property No:			
Property Owner:			
Property Address:			
Mobile:		Phone:	
Email Address:			

Section 2 – Particulars

Water Meter Number:			
Date Water Leak Detected:		Date Water Leak Repaired:	
Is the water meter a smart meter?	<input type="checkbox"/> Yes – <u>Application will be declined.</u> Please refer to Councils Rating Concessions Policy. <input type="checkbox"/> No – Please continue completing form		
Have you already applied for one water rebate within a two-year period?	<input type="checkbox"/> Yes – You are only entitled to one concession within a two-year period. <u>Application will be declined.</u> <input type="checkbox"/> No – Please continue completing form		
Did a licensed plumber repair the leak?	<input type="checkbox"/>	Yes – It is mandatory that a copy of the licensed plumber's invoice and receipt for work undertaken to repair the leak be provided with this application. <u>The invoice must also state whether the leak was a concealed leak or not.</u>	
	<input type="checkbox"/>	No – The application will be declined, if the leak was not repaired by a licensed plumber. If the leak was repaired by you or a third party, a licensed plumber must inspect the work and provide a written report to Council to advise the leak was repaired to a satisfactory standard, and state if the leak was a concealed leak or not.	
Comments:			

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Details of leak:	

Please address completed applications to the Chief Executive Officer, Cassowary Coast Regional Council and deliver to one of the Council Offices at either 70 Rankin Street Innisfail, 38-40 Bryant Street Tully, 4 Balliol Street Cardwell, or by posting to PO Box 887 Innisfail Q 4860.

I/we understand that if I/we withdraw my/our consent or do not alternatively provide proof of my/our circumstances and details, I/we may not be eligible for the concession, rebate or service provided by the Council and;

I/we declare that the information provided has been truthfully and correctly supplied by me/us.

Applicant's Signature:		Date:	
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Privacy Statement:

Cassowary Coast Regional Council is collecting your personal information in accordance with the Information Privacy Act 2009 (Qld), and other applicable laws. Your information is being collected for the purpose of processing your application and/or responding to your enquiry. It may be used by authorised Council officers and disclosed to other agencies or third parties where required or permitted by law. Providing this information is voluntary; however, if you do not supply the requested information, Council may be unable to provide the requested service. You have the right to access and amend your personal information held by Council, subject to legal constraints. For more information, please view Council's [Privacy Policy](#) on Council's website www.cassowarycoast.qld.gov.au

OFFICE USE ONLY:

Has plumbers' statement been provided?		Is leak concealed?		Is meter non-tagged?		Leak repaired within 30 days from notice.		Application submitted within 30 days of invoice?	
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High water notice issued & when:			Last reading date:	
			Date leak fixed?	
Check Reading1 & date:		Period/s to give rebate:		
Check Reading2 & date				
Consumption used between R1 & R2:			Change of ownership:	
No. of rebates in 2 years & when?			Is meter still leaking?	
Application Approved?	YES: <input type="checkbox"/> NO: <input type="checkbox"/>		Completed by:	
			Checked by:	
Further notes:				