

Rural Road Post addressing – Frequently Asked Questions

Is my property urban or rural?

You can contact our Customer Service Team on 1300 763 903 to check whether your property is deemed to be Urban or Rural.

Is there a form for urban numbering?

No, home owners are issued a number when the property has been developed. The display of house numbering in urban areas is up to the owner to arrange.

How do I get a replacement rural road post?

If your rural post has been damaged due to unforeseen circumstances, it is up to the property owner to pay for a replacement post or to seek compensation from the perpetrator.

Can I replace my own rural road post stickers?

Yes, however the number used has to be the official number issued by Council. It is advisable to get stickers made of reflective material for night vision.

Can I choose my own number?

No, numbers are issued as per Australian Standard AS4819 – Rural and Urban Addressing.

Why is it so expensive for a rural road post?

The fee is made up of the cost of materials plus Council employee assessment and installation costs.

Is it compulsory to have a rural road post?

No, however in an emergency situation the emergency services would be able to easily locate your property, as the numbers are determined by the distance from the start of the road to the access.

What can I do if the Queensland Ambulance Service has trouble locating my property even with a rural road post?

You can contact Queensland Ambulance Service (QAS) Communications Centre on 13 12 33 and register your property with them.