



CASSOWARY COAST REGIONAL COUNCIL

PO Box 887

INNISFAIL QLD 4860

Ph: 1300 763 903

Email: enquiries@cassowarycoast.qld.gov.au

FINANCIAL HARDSHIP APPLICATION

Mandatory Documentation to be supplied at time of application:

The assessment criteria for hardship consideration will be:

- Evidence of eligibility for Australian Government Disaster Recovery Payment. Evidence must be shown to a Council officer at one of Councils Customer Service Centres. Examples of evidence would include, but not limited to:
 - Hardcopy of bank statement (showing receipt of this payment);
 - MyGov login displaying receipt of payment;
 - Email evidence from the Government Department approving payment;
 - Internet banking login displaying deposited payment.

Section 1 – Contact details

Postal Address:					
Suburb:		State:		Postcode:	
Home Phone:		Mobile:			
Work Phone:		Email:			

Section 2 – Applicant details (if more than 2 applicants, please complete and attach an additional form)

Applicant 1		Applicant 2	
Given Names:		Given Names:	
Surname:		Surname:	

Section 3 - Property details

Property ID:		Legal Description:	Lot no:	Plan No:
Property Address:		Have you applied for Financial Hardship in the last 2 years?	Yes ☐	No ☐
Pensioners only:	If this is your principal place of residence, have you applied for the Council and State Government Pensioner Rates Subsidy concession? (if you are currently in receipt of this, it will be shown on your current Rate Notice)			Yes ☐ No ☐

Section 4– Your Proposal

Full payments of rates would cause financial hardship within the next twelve (12) months:	Yes ☐	No ☐
I hereby make application to pay outstanding rates on my property by way of:		
\$ _____ per month		

Section 5- Authorisation

I / We certify that to the best of my / our knowledge and belief, the information set out in this application is true I / We acknowledge the receipt by the Cassowary Coast Regional Council of this application in no way implies that the Council granted an approved payment agreement. I / We acknowledge that we have read the Financial Assistance Information sheet provided.

Applicant 1:		Date:	
Applicant 2:		Date:	

Privacy Statement: Cassowary Coast Regional Council is collecting your personal information in accordance with the Information Privacy Act 2009 (Qld), and other applicable laws. Your information is being collected for the purpose of processing your application and/or responding to your enquiry. It may be used by authorised Council officers and disclosed to other agencies or third parties where required or permitted by law. Providing this information is voluntary; however, if you do not supply the requested information, Council may be unable to provide the requested service. You have the right to access and amend your personal information held by Council, subject to legal constraints. For more information, please view Council's Privacy Policy on Council's website www.cassowarycoast.qld.gov.au

FINANCIAL ASSISTANCE INFORMATION FACT SHEET

 Queensland Government	Queensland Government – Financial Assistance https://www.qld.gov.au/community/losing-your-job-income/financial-assistance Telephone: 13 74 68
 Queensland Government	Queensland Government – Mortgage Relief Loan https://www.qld.gov.au/housing/buying-owning-home/financial-help-concessions/mortgage-relief-loan Telephone: 1300 654 322
 Australian Government Australian Financial Security Authority	Australian Financial Security Authority https://www.afsa.gov.au/i-cant-pay-my-debts/support-services/where-find-help-managing-debts
	Money Smart https://moneysmart.gov.au/
	Lifeline – Financial Stress https://www.lifeline.org.au/get-help/information-and-support/financial-stress/ Telephone: 13 11 14
	The Salvation Army – Financial Assistance https://salvos.org.au/need-help/financial-assistance/ Telephone: 13 72 58
	Financial Counselling Australia https://www.financialcounsellingaustralia.org.au/
	National Debt Helpline https://ndh.org.au/ Telephone: 1800 007 007